



## DATA PRIVACY NOTICE

### 1. Your personal data – what is it?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data is governed by the General Data Protection Regulation (the "GDPR"). The personal data held includes name, email address, role (resident, local councillor, police officer, etc.) and street address number and name (if resident).

### 2. Who are we?

The Residential Collection (TRC) is a bespoke residential property buying agency. The Residential Collection exists to source, and either secure or acquire residential property on our client's behalf. It is also a data controller. This means it decides how your personal data is processed and for what purposes.

### 3. How do we process your personal data?

The Residential Collection complies with its obligations under the "GDPR" by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

#### We use your personal data for the following purposes: -

- To enable us to put forward offers on our client's behalf
- To negotiate offers and terms on our client's behalf
- To secure a purchase/sale or rental/let on our client's behalf
- To manage our team
- To maintain our own accounts and records
- To inform you of updates, news, events and activities relating to The Residential Collection

### 4. What is the legal basis for processing your personal data?

- To enable us to secure a property for either purchase/sale or rent/let on your behalf as instructed by yourself.
- Explicit consent of the data so that we can keep you informed about updates, news, events, activities and services.
- To maintain our own accounts and records.
- There is no disclosure to a third party without consent.

### 5. Sharing your personal data

Your personal data will be treated as strictly confidential and will only be shared with other members of The Residential Collection to work on your client file. We will only share your data with third parties with your consent.

### 6. How long do we keep your personal data?

We keep current data only if The Residential Collection is active.

### 7. Your rights and your personal data

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data: -

- The right to request a copy of your personal data TRC holds about you
- The right to request that TRC corrects any personal data if it is found to be inaccurate or out of date
- The right to request your personal data is erased where it is no longer necessary for TRC to retain such data
- The right to withdraw your consent to the processing at any time
- The right to request that the data controller provide the data subject with his/her personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability), (where applicable) [Only applies where the processing is based on consent or is necessary for the performance of a contract with the data subject and in either case the data controller processes the data by automated means]
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing
- The right to object to the processing of personal data, (where applicable) [Only applies where processing is based on legitimate interests (or the performance of a task in the public interest/exercise of official authority); direct marketing and processing for the purposes of scientific/historical research and statistics]
- The right to lodge a complaint with the Information Commissioners Office.

### 8. Further processing

If we wish to use your personal data for a new purpose, not covered by this Data Protection Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

### 9. Contact Details

To exercise all relevant rights, queries of complaints please in the first instance contact The Residential Collection via the website [www.theresidentialcollection.com](http://www.theresidentialcollection.com)